

Customers_Privacy notice GDPR - Eng - Rev. 3 - 27/04/2023

Subject: information pursuant to and for the purposes of Legislative Decree 196/03 and its subsequent amendments and Art. 13 of EU Regulation 2016/679 concerning the protection of personal data.

Dear Sir/Madam,

Innova S.p.A. is providing this information pursuant to the Code on the Protection of Personal Data (Legislative Decree 196/2003), as amended by Legislative Decree 101/2018, and Article 13 of EU Regulation 2016/679, in relation to the information that will come into its possession, for the purposes of the protection of persons and other subjects regarding the processing of personal data.

Purpose of processing

Your personal data is held by INNOVA S.p.A. in accordance with the Code on the Protection of Personal Data and the European Regulation No. 679/2016. (GDPR).

The data you provide will be collected and processed for the purpose of:

- fulfillment of legal and contractual obligations, including collective obligations, related to the business relationship;
- promotion of products or services, including the mailing of the company's brochure, catalog, and/or other informative materials in order to provide a quote, make an offer, etc.: In this instance, consent is not necessary because the processing is required to respond to such requests.

Innova S.p.A. will process the data in accordance with the principles of impartiality, legality, transparency, and the preservation of your privacy and rights. Personal data provided will be processed for the duration of the business relationship and also thereafter for the fulfillment of all legal requirements.

Processing method

The processing of data for the stated purposes occurs in an automated manner, on electronic or magnetic media, and in a non-automated manner, on paper media, in accordance with the confidentiality and security rules stipulated by law, implementing regulations, and internal provisions.

Place of processing

Data are currently processed and stored at the registered office at Via del Follatoio 12, 34148 TRIESTE. On behalf of Innova S.p.A., they are also processed by professionals and/or companies designated to carry out technical, development, management, and administrative-accounting tasks. Mandatory or optional provision of data

The provision of data is mandatory whenever required by legal and contractual obligations; therefore, any refusal to provide it in whole or in part may prevent INNOVA S.p.A. from executing the contract or carrying out all obligations accurately.

Disclosure of information

In the course of data management, the following categories of internal and external appointees and/or



administrators, identified in writing and to whom specific written instructions have been given, may gain access to the data you have provided:

- Employees of the administration and business offices;
- Professionals or Business Administration and Management Service Companies acting on behalf of our Company, only for the fulfillment of legal and contractual obligations.

Transfer of data abroad

All processing of personal data collected for the purposes described above will take place within the territory of the European Union.

Data retention period

The Data Controller will process the data for as long as is necessary to achieve the aforementioned purposes, and in particular in accordance with the following time criteria:

- unless there is a delayed payment of consideration that justifies its extension, the information provided for the fulfillment of legal and contractual obligations, including collective obligations, related to the business relationship will be kept in our archives for a period of ten years as specified by law in Article 2220 C.C.;
- data provided for the promotion of products or services will be processed for a period of 24 months following the proposal's effective period in order to facilitate the preparation of any future quotes.

Presence of automated decision-making mechanisms

None of the personal data collected for the aforementioned purposes will be incorporated into automated decision-making processes that have a substantial impact on individuals.

Rights of the data subject

Please note that under current data protection legislation, the data subject may exercise the following rights:

- Access to personal data;
- Rectify, delete or limit the processing of personal data;
- Opposition to processing;
- For processing subject to consent, the ability to revoke that consent;
- Submitting complaints to the Supervisory Authority (Privacy Guarantor).

Except for the right to lodge a complaint with the Supervisory Authority, which must be exercised by contacting that Authority directly, the data subject may exercise the other rights listed above by contacting the Data Controller at the registered address listed below, or by email: privacy@innovatrieste.it.

Data Controller and Manager

The Data Controller, who can be contacted to assert the above rights, is Innova S.p.A. company, with headquarters in via del Follatoio 12, 34148 TRIESTE.



Data Protection Officer (DPO)

Innova S.p.A. has designated the Data Protection Officer who you can freely contact for any clarification or problem regarding your privacy at the email address privacy@innovatrieste.it

Innova S.p.A.