

Subject: information pursuant to and for the purposes of Law Decree 196/03 and Art. 13 of Regulation (EU) 2016/679 on the protection of personal data.

Dear Sir/Madam,

pursuant to the Data Protection Code (Law Decree 196/2003) and art. 13 of Regulation (EU) 2016/679 and in relation to the information that will be obtained, for the protection of people and other subjects with regard to the processing of personal data, Innova S.p.A. provides the following information:

Processing purpose

Innova S.p.A. owns the data it holds which are classified as personal, pursuant to the Data Protection Code (Law Decree 196/2003) and Regulation (EU) 679/2016 (GDPR).

The data provided by you will be collected and processed for: the possible booking of air, rail, sea, car and similar travel on scheduled or charter services;

- the possible booking of accommodation at hotels and the like;
- the possible booking of services at catering structures and the like;
- the possible booking of vehicles on hire;
- compliance with legal and contractual obligations, including collective obligations, related to transport.

Data will be processed by Innova S.p.A. according to the principles of fairness, lawfulness, transparency and protection of your confidentiality and your rights. The personal data provided will be processed for the entire duration of the commercial relationship and afterwards if necessary for complying with legal requirements.

Processing methods

The processing of data for the purposes set out herein takes place through either automated processes, using electronic or magnetic means, or non-automated processes, using paper, in compliance with the confidentiality and security rules prescribed by the law, any related regulations and internal rules.

Processing place

Data are processed and stored at the Company's registered office on Via del Follatoio 12, 34148 TRIESTE (Italy). Data are also processed, on behalf of Innova S.p.A., by professionals and/or companies engaged to carry out technical, development, management, administration and accounting activities.

Mandatory or optional provision of data

The provision of data is mandatory whenever it is required by legal and contractual obligations and, therefore, refusal to provide such data, either fully or in part, may prevent Innova S.p.A. from executing the contract or correctly comply with all its obligations.

Data communication

Without prejudice to the communications made in compliance with legal and contractual obligations, all the data collected and processed may be communicated in Italy and transferred abroad solely for the purposes set out above:

- vehicle rental companies, public and private transport companies, travel companies, hotel and catering service companies.

Moreover, the following categories of internal and external officers and/or managers, identified in writing and who have been given specific written instructions, may become aware of the data provided by you while managing the same:

- Administration staff;
- Professionals or Companies that provide administration and management services that operate on behalf of our Company.

Transfer of data abroad

The processing of personal data collected for the purposes described earlier on will take place within the territory of the European Union.

Data retention period

The data provided will be stored in our archives for a period of 10 years as required by the Law in art. 2220 of the Italian Civil Code, except for late payment of fees that may justify retention for a longer period.

Presence of automated decision-making mechanisms

None of the personal data collected for the purposes specified earlier on will be used as part of automated processes used to make decisions that significantly affect physical persons.

Rights of data subjects

It is worth noting that, pursuant to currently applicable data protection regulations, data subjects can exercise the following rights:

- access their personal data;
- amend, delete or limit the processing of personal data;
- objection to data processing
- as regards processing that is subject to consent, the right to withdraw the consent;
- filing of complaints with the Privacy Authority.

Except for the right to file a complaint with the Supervisory Authority which must be exercised by directly contacting the Authority, the data subject can exercise the other rights mentioned above by contacting the Data Controller at the registered office shown below, or by e-mail at the following address: privacy@innovatrieste.it.

Data Controller and Manager



The Data Controller, who can be contacted to assert the above rights, is Innova S.p.A. company, with headquarters in via del Follatoio 12, 34148 TRIESTE.

Data Protection Officer (DPO)

Innova S.p.A. has designated the Data Protection Officer who you can freely contact for any clarification or problem regarding your privacy at the email address privacy@innovatrieste.it

Innova S.p.A.

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